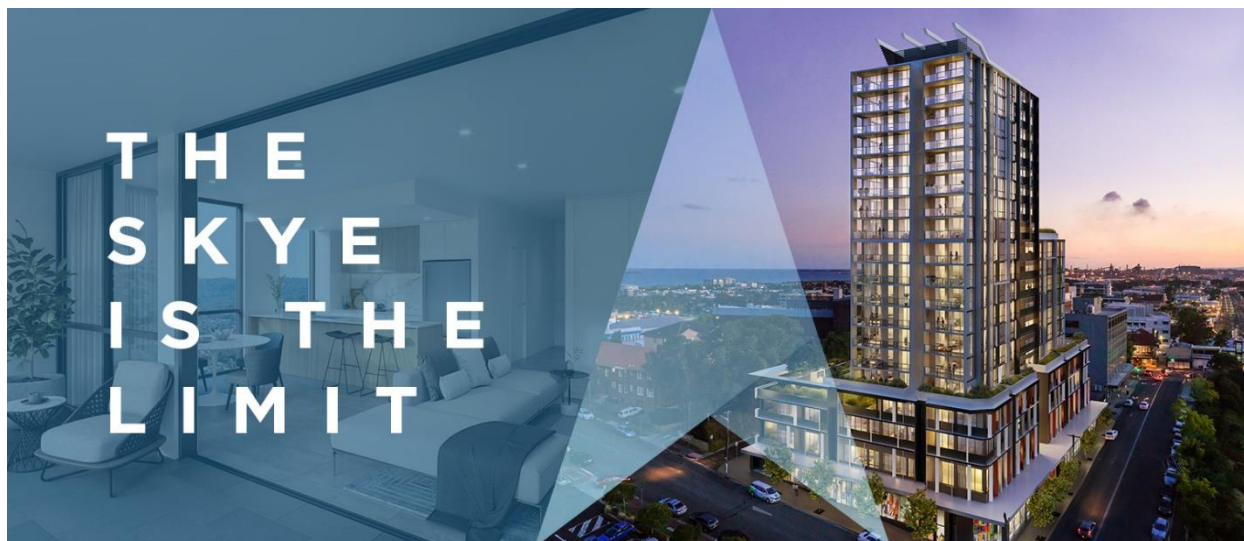


# Skye Tower, Wollongong

## Move In Guide

**Developed By:****Strata Management:****Building Management:**

### Welcome to your new home!

Congratulations & welcome to your new home at Skye Tower, Wollongong – 9-15 Railway Parade, Wollongong! We hope you enjoy your new home, if you need any assistance, please do not hesitate to contact your Building Management or Strata Management Team, we are here for you every step of the way.

Skye Tower, Wollongong is an address like no other. This visionary new development has been designed for those who like to live their life front and centre. Located in the heart of a dynamic precinct in the midst of an electrifying transformation, this world-class building allows you to be part of the action and part of the future.

This brand-new world-class development puts residents in the centre of the action.

**Phone:** (02) 8283 7531  
**Email:** [info@bmegroup.com.au](mailto:info@bmegroup.com.au)  
**Website:** [bmegrouppbuildingmanagement.com.au](http://bmegrouppbuildingmanagement.com.au)

**Head Office:**  
Ground Floor, Suite 87/515 Kent Street, Sydney NSW 2000

**Other Office Locations:**

Shop 107/8 Nuvolari Place, Wentworth Point NSW 2127  
Shop 1/1 Jack Brabham Drive, Hurstville NSW 2220  
1 Link Road, Zetland NSW 2017  
Level 4, 29 Kiora Road, Miranda NSW 2228

# **Skye Tower, Wollongong**

## **Move In Guide**

We have put together this Move In Guide to ensure you move in to your new home the most simple, easy & comfortable way possible.

**Bookings:**

All move in bookings must be made 72 hours' prior. Please note, all bookings must be approved by Building Management.

**Non-Bookings:**

People who have not made a booking may not be permitted to move in. The purpose of this is to ensure all residents move in freely & without stress.

**How Do You Make A Booking?**

All bookings can be made via the BuildingLink website or app, once you receive your BuildingLink login details.

Alternatively, contact your Building Manager on the below details for further assistance:

Mobile: 0433 788 978

Email: [skyetower@bmegroup.com.au](mailto:skyetower@bmegroup.com.au)

**Move In Days:**

Monday to Friday ONLY

**Move In Time Slots:**

Move in time slots will be implemented to ensure all residents move in freely, without stress. See below times slots:

1. 8am-11am
2. 11am-2pm
3. 2pm-5pm

**Designated Parking/Unloading Area:**

Please note, there will be designated parking/unloading areas to ensure the move in process is as easy & streamlined as possible:

1. Loading Dock
2. Visitors Parking
3. Street Parking

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**Permitted Areas To Move In:**

You will be directed to the designated parking area i.e. loading dock, visitor parking & street parking. From there, you will be shown where to move your items through the carpark. We may not permit move ins to be completed through lobbies & other high traffic areas to reduce the risk of damage or other incidents.

**Height Clearance:**

The height clearance of the Loading Dock is 3.1m. Please advise your removalist of the height clearance.

**Protection & Caution:**

Building Management will ensure protection is provided to protect the common area & lifts by providing the following:

1. Lift protection mats
2. Ground mats to protect lobby surface
3. Signage throughout the building to ensure other residents are aware a move in is in progress
4. Where possible, lifts may be locked off to ensure your move is as smooth as possible

However, we also advise all residents to ensure they exercise caution to ensure no damage is caused.

**Cardboard & Waste Disposal:**

All waste must be disposed of correctly after your move in.

Cardboard: All cardboard is to be broken down using a box cutter and take down to the Recycling Room located on Basement Level.

Waste: waste is to be placed in a secure garbage bag and placed down the garbage chute

Recycling: Recycling is to be placed down the garbage chute (no glass)

Household Furniture & Other Items: Household Furniture & Other Items are to be placed neatly inside the Waste Rooms located on Basement Level.

**Move In Deposit/Bond:**

A refundable move in deposit/bond of \$250 cash, may be payable to the Building Manager for the period of your move in. This is to ensure residents exercise caution & to cover any damages.

All money will be refunded to you upon the completion of your move.

**Other Office Locations:**

## Skye Tower, Wollongong

### Connecting Electricity, Gas & Hot Water

**Electricity, Gas & Hot Water Connection:**

Skye Tower, Wollongong has a private embedded electricity, gas & hot water network, provided by Arc Energy.

This means the electricity & gas for your building is purchased in bulk and is supplied to you at discounted rates. Each apartment has its own electricity & gas meter – so you're only billed for the electricity & gas you use.

Your electricity & hot water/gas will be on as soon as you move in, however you need to contact Arc Energy to create an electricity & hot water/gas account.

You can complete the applications online by visiting:

<https://www.arcenergygroup.com.au/for-residents/get-connected/>

If you have any further queries, please contact Arc Energy on:

Phone: 1300 025 965 or

Email: [info@arcenergygroup.com.au](mailto:info@arcenergygroup.com.au)



Please contact your Building Manager for further assistance.

**Internet Connection:**

Skye Tower, Wollongong is already connected to the NBN, via LBNCo. Residents must connect through one of LBNCo's service providers.

Please contact LBNCo directly on 1300 797 027 to create an account & connect your internet.



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## Skye Tower, Wollongong Further Assistance & Contact Details

### General Inquiries & Assistance:

Your Building Manager/Move In Manager will be there to assist you not only throughout your move in, but on a daily basis (24/7) moving forward. Please do not hesitate to ask for assistance.

Your Building Manager can also assist you with general inquiries such as air-conditioner operation, intercom operation, meters, utilities plus more!

### Your Building Manager's Contact Details:

Company: BME Group Building & Facilities Management

Mobile: 0433 788 978

Phone: (02) 8283 7531

Email: [skyetower@bmegroup.com.au](mailto:skyetower@bmegroup.com.au)

### Your Strata Manager's Contact Details:

Company: Sarraf Strata

Phone: 1300 002 888

Email: [admin@sarrafstrata.com.au](mailto:admin@sarrafstrata.com.au)

We trust this Move In Guide will assist you greatly during this exciting time. However, if you have any other questions, queries or require any other assistance, please do not hesitate to contact your Building Manager on the above contact details – we are here to help every step of the way!

Happy moving & enjoy!

### Other Office Locations: